

**From:** ELIAD, Rami (GARSTON MEDICAL CENTRE)

**Sent:** Friday, October 13, 2023 11:39 AM

**To:** Licensing (Watford)

**Cc:** GOZZARD, Sandy (GARSTON MEDICAL CENTRE); SATHIYASEELAN, Thirunavukarasu (GARSTON MEDICAL CENTRE); ELIAD, Benjamin (GARSTON MEDICAL CENTRE)

**Subject:** Ref 23/01162/PRE Tim Hortons WD25 9JS

Dear Sir

I am the Senior Partner at Garston Medical Centre, opposite Tim Hortons.

The above application raises concerns on a number of levels:

1. Any Music played should be done inside the premises only, to not disturb our patients as they arrive and leave the surgery.
2. Arrangements made to restrict Tim Hortons customers from parking in our 28 allocated parking spaces including the disabled spaces. These are essential to support our patients access to the surgery.
3. Arrangements made to clear litter created by Tim Hortons packaging that is found regularly near our premises and in our car parking areas as well as in the surrounding green areas. I personally need to clear this rubbish every morning when coming to work. This site management needs to take place a number of times per day and make sure that before we open in the morning the site is clear. It is not appropriate for our patients to need to navigate discarded food packaging as they come to the surgery. It is also a health concern with the packaging discarded in the bushes.
4. Anti social behaviour resulting in littering, damage and discarding of cigarette buds around the surgery.

I am happy to join a site visit with you if you feel this will be helpful.

Dr Rami Eliad

Dr Rami Eliad

GP Principal

Garston Medical Centre

Children Young People and Maternity Clinical Lead: South & West Hertfordshire

Watford and Three Rivers Locality Lead

GP Trainer

GP Appraiser

Watford LMC Representative